

DEPARTMENT OF SOCIAL SERVICES

744 P Street, Sacramento, California 95814



June 20, 2003

ALL COUNTY INFORMATION NOTICE NO. I-37-03

TO: ALL COUNTY WELFARE DIRECTORS
ALL CalWORKs PROGRAM COORDINATORS
ALL WELFARE-TO-WORK COORDINATORS

REASON FOR THIS TRANSMITTAL

- | | |
|---|---|
| [<input type="checkbox"/>] | State Law Change |
| [<input type="checkbox"/>] | Federal Law or Regulation Change |
| [<input type="checkbox"/>] | Court Order or Settlement Agreement |
| [<input type="checkbox"/>] | Clarification Requested by One or More Counties |
| [<input checked="" type="checkbox"/>] | Initiated by CDSS |

SUBJECT: WELFARE DATA TRACKING IMPLEMENTATION PROJECT (WDTIP)
COUNTY CONTACT LIST AND THE COUNTY INFORMATION SHEET
(CIS)

REFERENCE: All County Information Notice (ACIN) I-58-02 and All County Letter (ACL) 03-01

The purpose of this ACIN is to distribute an updated list of county contacts for the Welfare Data Tracking Implementation Project (WDTIP) and provide counties with the current WDTIP CIS. For guidance on when to use the CIS, please refer to ACIN I-58-02 dated August 8, 2002.

The Health and Human Services Data Center and the California Department of Social Services (CDSS), in consultation with counties, have developed WDTIP to assist counties in tracking welfare time-on-aid across counties and over time. The two Departments have been working closely with counties to convert their county-specific information to WDTIP.

At this time, 55 counties are electronically sending welfare time-on-aid information to WDTIP. Until all counties are sending time-on-aid information to WDTIP, the database will not be fully populated. To provide counties with a summary of the information contained in WDTIP, the CIS was developed (please see Attachment 1). County and consortia representatives provided the information on the CIS, which lists each county's ability to electronically transmit Temporary Assistance to Needy Families (TANF) and California Work Opportunity and Responsibility to Kids (CalWORKS) program details as they relate to time on aid. To assist you in using the CIS, a document is attached that describes the column headings (Attachment 2). Since not all counties have converted to WDTIP, the information sheet is a work in progress.

Although WDTIP is a valuable source of information on recipients' time-on-aid information, counties need to continue to consult the case records. Counties will still

use the case file to determine the number of months a recipient has received aid, the number of exemptions and all other program requirements that affect recipients' time-on-aid information. (For information regarding time limit records retention, please see ACL 03-01 dated January 12, 2001 and ACIN I-29-03 dated May 12, 2003.)

To assist counties in tracking time on aid, CDSS has developed a county contact list (please refer to Attachment 3). The WDTIP county contact person is the point of contact to respond to other counties' and other states' inquiries about recipients time-on-aid information. In responding to out-of-state requests for recipients' time-on-aid information, the process requires that the county where TANF assistance was last received respond to the other state's request in writing. This can include the responsibility of gathering the number of TANF-fund months received in other counties prior to responding to the other state's request. (For additional guidance, please see regulations MPP Sections 40-107.15 -.153.).

In order to ensure that counties and other states are able to make their time-on-aid eligibility determinations within the necessary timeframes, these WDTIP county contact persons are expected to respond to the requests for CalWORKs and TANF 60-month time-on-aid information in a timely manner.

Please provide any changes to the contact list or the CIS to Lori Christensen at:

CDSS
Program Integrity Branch
744 P Street, MS 14-46
Sacramento, California 95814
Phone (916) 657-2361
Fax number (916) 657-2207
Email address: Lori.Christensen@dss.ca.gov.

If you have any questions about this ACIN or the CIS, you may contact Lori Christensen, at (916) 657-2361.

Sincerely,

Original Document Signed by

DEBORAH MCFADDEN, CHIEF
Program Integrity Branch

Attachments

County Information Sheet

TRANSACTION NAVIGATION CODE →							LD05	LD08	LD06				WTW 18/24 LD03	LD02	LD09		LD09		LD09		
County Number	County	Consortia/ Source System	Estimated Conversion	Conversion Option*	Out of State Aid	Diversion	Child Support	Supportive Services				WTW Sign Plan Date/Start Date	Program Participation	Sanction		Penalty		Good Cause		Exemption	
								CC	T	A	O			Current	Historical	Current	Historical	Current	Historical	Current	Historical
1	Alameda	WCDS	Converted	2	Y	Y	Y	N	N	N	N	Y	12/01/1996	Y	Y	Y	Y	Y	Y	Y	Y
2	Alpine	ISAWS	Converted	3	Y	Y	Y					Y	9/6/1996 - 12/31/96	Y	9/6/1996 - 12/31/96	Y	9/6/1996 - 12/31/96	Y	9/6/1996 - 12/31/96		
3	Amador	ISAWS	Converted	3	Y	Y	Y	N	N	N	N	Y	7/23/1997 - 1/31/1998	Y	7/23/1997 - 1/31/1998	Y	7/23/1997 - 1/31/1998	Y	7/23/1997 - 1/31/1998		
4	Butte	ISAWS	Converted	3	Y	Y	Y	Y	Y	Y	N	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996
5	Calaveras	ISAWS	Converted	3	Y	Y	Y	Y	Y	Y	N	Y	2/5/1997 - 9/30/1997	Y	2/5/1997 - 9/30/1997	Y	2/5/1997 - 9/30/1997	Y	2/5/1997 - 9/30/1997		
6	Colusa	ISAWS	Converted	3	Y	Y	Y	N	Y	Y	Y	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996
7	Contra Costa	WCDS	Converted	2	Y	Y	Y	N	N	N	N	1st of Month Following the Plan Sign Date	12/01/1996	Y	Y	Y	Y	Y	Y	Y	Y
8	Del Norte	ISAWS	Converted	3	Y	Y	Y	Y	Y	Y	N	Y	1/31/1997 - 6/30/1997	Y	1/31/1997 - 6/30/1997	Y	1/31/1997 - 6/30/1997	Y	1/31/1997 - 6/30/1997		
9	El Dorado	ISAWS	Converted	3	Y	Y	Y	Y	Y	Y	Y	Y	7/28/1997 - 2/28/1998	Y	7/28/1997 - 2/28/1998	Y	7/28/1997 - 2/28/1998	Y	7/28/1997 - 2/28/1998		
10	Fresno	WCDS	Converted	2	Y	Y	Y	N	N	N	N	Y	12/01/1996	Y	Y	Y	Y	Y	Y	Y	Y
11	Glenn	ISAWS	Converted	3	Y	Y	Y	N	Y	Y	N	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996		
12	Humboldt	ISAWS	Converted	3	Y	Y	Y	Y	Y	Y	N	Y	1/27/1997 - 9/30/1997	Y	1/27/1997 - 9/30/1997	Y	1/27/1997 - 9/30/1997	Y	1/27/1997 - 9/30/1997		
13	Imperial	ISAWS	Converted	3	Y	Y	Y	Y	Y	Y	N	Y	7/25/1997 - 3/31/1998	Y	7/25/1997 - 3/31/1998	Y	7/25/1997 - 3/31/1998	Y	7/25/1997 - 3/31/1998		
14	Inyo	ISAWS	Converted	3	Y	Y	Y	Y	Y	Y	N	Y	10/7/1996 - 4/30/1997	Y	10/7/1996 - 4/30/1997	Y	10/7/1996 - 4/30/1997	Y	10/7/1996 - 4/30/1997		
15	Kern	ISAWS	Converted	3	Y	Y	Y				F	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996
16	Kings	ISAWS	Converted	3	Y	Y	Y	Y	Y	Y	N	N	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996
17	Lake	ISAWS	Converted	3	Y	Y	Y	N	Y	Y	N	Y	2/2/1998 - 7/31/1998	Y	2/2/1998 - 7/31/1998	Y	2/2/1998 - 7/31/1998	Y	2/2/1998 - 7/31/1998		
18	Lassen	ISAWS	Converted	3	Y	Y	Y	N	Y	Y	N	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996
19	Los Angeles	LEADER	TBD	3	Y	Y	Y	-	Y	Y		Y	Active Cases - Current Period of Eligibility	Y	Active Cases - Current Period of Eligibility	Y	Active Cases - Current Period of Eligibility	Y	Active Cases - Current Period of Eligibility	Y	Active Cases - Current Period of Eligibility
20	Madera	ISAWS	Converted	3	Y	Y	Y	Y	Y	Y	N	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996
21	Marin	ISAWS	Converted	3	Y	Y	Y	Y	Y	Y	N	N	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996
22	Mariposa	ISAWS	Converted	3	Y	Y	Y	Y	Y	Y	Y	Y	2/3/1997 - 8/30/1997	Y	2/3/1997 - 8/30/1997	Y	2/3/1997 - 8/30/1997	Y	2/3/1997 - 8/30/1997		
23	Mendocino	ISAWS	Converted	3	Y	Y	Y	Y	Y	Y	N	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996
24	Merced	Merced	Converted	2	Y	Y	N			Y	Y	Y	01/01/1996	Y	Y	Y	Y	N	N	N	N
25	Modoc	ISAWS	Pending	3	Y	Y	Y	Y	Y	Y	N	N	10/29/1997 - 4/30/1998	Y	10/29/1997 - 4/30/1998	Y	10/29/1997 - 4/30/1998	Y	10/29/1997 - 4/30/1998		
26	Mono	ISAWS	Converted	3	Y	Y	Y					Y	9/6/1996 - 12/31/1996	Y	9/6/1996 - 12/31/1996	Y	9/6/1996 - 12/31/1996	Y	9/6/1996 - 12/31/1996		
27	Monterey	ISAWS	Converted	3	Y	Y	Y	Y	N	N	N	Y	7/18/1997 - 3/31/1998	Y	7/18/1997 - 3/31/1998	Y	7/18/1997 - 3/31/1998	Y	7/18/1997 - 3/31/1998		
28	Napa	ISAWS	Converted	3	Y	Y	Y	Y	Y	Y	N	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996
29	Nevada	ISAWS	Converted	3	Y	Y	Y	Y	Y	Y	Y	Y	1/23/1998 - 7/31/1998	Y	1/23/1998 - 7/31/1998	Y	1/23/1998 - 7/31/1998	Y	1/23/1998 - 7/31/1998		
30	Orange	WCDS	Converted	2	Y	Y	Y	N	N	N	N	Y	12/01/1996	Y	Y	Y	Y	Y	Y	Y	Y
31	Placer	WCDS	Converted	2	Y	Y	Y	N	Y	Y	Y	Y	8/1/1996	Y	Y	Y	Y	Y	Y	Y	Y
32	Plumas	ISAWS	Converted	3	Y	Y	Y	N	Y	Y	Y	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996		

County Information Sheet

TRANSACTION NAVIGATION CODE						LD05	LD08	LD06		WTW 18/24 LD03	LD02	LD09		LD09		LD09					
County Number	County	Consortia/ Source System	Estimated Conversion	Conversion Option*	Out of State Aid			Supportive Services				WTW Sign Plan Date/Start Date	Program Participation	Sanction		Penalty		Good Cause			
								CC	T	A	O			Current	Historical	Current	Historical	Current	Historical		
33	Riverside	Riverside	Converted	3	Y	Y	Y			Y	Y	12/1/96 Current Active Cases Only	Y	12/1/96 Current Active Cases Only	Y	N	Y	Current Active Cases Only	Y	12/1/96 Current Active Cases Only	
34	Sacramento	WCDS	Converted	2	Y	Y	Y	N	N	N	N	12/01/1996	Y	Y	Y	Y	Y	Y	Y		
35	San Benito	ISAWS	Converted	3	Y	Y	Y	Y	Y	Y	Y	7/21/1997 - 3/31/1998	Y	7/21/1997 - 3/31/1998	Y	7/21/1997 - 3/31/1998	Y	7/21/1997 - 3/31/1998	Y		
36	San Bernardino	San Bernardino	Converted	3	Y	Y	Y			Y	Y	Current period of eligibility back to 12/96	Y	Y	Y	Y	Y	Y	F	F	
37	San Diego	WCDS	Converted	2	Y	Y	Y	N	N	N	N	12/01/1996	Y	Y	Y	Y	Y	Y	Y	Y	
38	San Francisco	WCDS	Converted	2	Y	Y	Y	N	N	N	N	12/01/1996	Y	Y	Y	Y	Y	Y	Y	Y	
39	San Joaquin	ISAWS	Converted	3	Y	Y	Y	?	Y	Y	N	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	
40	San Luis Obispo	WCDS	Converted	2	Y	Y	Y	N	N	N	N	12/01/1996	Y	Y	Y	Y	Y	Y	Y	Y	
41	San Mateo	WCDS	Converted	2	Y	Y	Y	N	N	N	N	12/01/1996	Y	Y	Y	Y	Y	Y	Y	Y	
42	Santa Barbara	WCDS	Converted	2	Y	Y	Y	N	N	N	N	12/01/1996	Y	Y	Y	Y	Y	Y	Y	Y	
43	Santa Clara	WCDS	Converted	2	Y	Y	Y	N	N	N	N	12/01/1996	Y	Y	Y	Y	Y	Y	Y	Y	
44	Santa Cruz	WCDS	Converted	2	Y	Y	Y	N	N	N	N	12/01/1996	Y	Y	Y	Y	Y	Y	Y	Y	
45	Shasta	ISAWS	Converted	3	Y	Y	Y	N	Y	Y	N	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	
46	Sierra	ISAWS	Converted	3	Y	Y	Y	N	N	N	N	10/27/1997 - 1/31/1998	Y	10/27/1997 - 1/31/1998	Y	10/27/1997 - 1/31/1998	Y	10/27/1997 - 1/31/1998	Y		
47	Siskiyou	ISAWS	Converted	3	Y	Y	Y	Y	Y	Y	Y	1/30/1998 - 7/31/1998	Y	1/30/1998 - 7/31/1998	Y	1/30/1998 - 7/31/1998	Y	1/30/1998 - 7/31/1998	Y		
48	Solano	WCDS	Converted	2	Y	Y	Y	N	N	N	N	12/01/1996	Y	Y	Y	Y	Y	Y	Y	Y	
49	Sonoma	WCDS	Converted	2	Y	Y	Y	Y	N	N	N	12/01/1996	Y	Y	Y	Y	Y	Y	Y	Y	
50	Stanislaus	Stanislaus	Pending	1	Y	Y	Y			N	N	12/01/1996	F	N	F	N	F	N	F	N	
51	Sutter	ISAWS	Converted	3	Y	Y	Y	Y	Y	Y	Y	1/26/1998 - 7/31/1998	Y	1/26/1998 - 7/31/1998	Y	1/26/1998 - 7/31/1998	Y	1/26/1998 - 7/31/1998	Y		
52	Tehama	ISAWS	Converted	3	Y	Y	Y	Y	Y	Y	N	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y		
53	Trinity	ISAWS	Converted	3	Y	Y	Y	N	Y	Y	Y	1/28/1998 - 7/31/1998	Y	1/28/1998 - 7/31/1998	Y	1/28/1998 - 7/31/1998	Y	1/28/1998 - 7/31/1998	Y		
54	Tulare	WCDS	Converted	2	Y	Y	Y	N	N	N	N	12/01/1996	Y	Y	Y	Y	Y	Y	Y	Y	
55	Tuolumne	ISAWS	Converted	3	Y	Y	Y	Y	Y	Y	N	2/7/1997 - 9/30/1997	Y	2/7/1997 - 9/30/1997	Y	2/7/1997 - 9/30/1997	Y	2/7/1997 - 9/30/1997	Y		
56	Ventura	Ventura	Converted	2	Y	Y	Y	Y		Y	Y	12/01/1996	N	N	N	N	F	N	Y	Y	
57	Yolo	WCDS	Converted	2	Y	Y	Y	Y	N	N	N	12/01/1996	Y	Y	Y	Y	Y	Y	Y	Y	
58	Yuba	ISAWS	Converted	3	Y	Y	Y	Y	Y	Y	N	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	Y	8/1/1996	

KEY

Supportive Services	CC = ChildCare; T = Transportation; A = Ancillary; O = other
Program Participation Dates:	Date range when the county converted this information to the ISAWS system. The first date is the beginning date of conversion; the last date is the end date of conversion.
Historical:	
Y	Historical county data is available
N	Historical county data is not available
F	Future release of county system will provide this information
?	Not sure
Dates	Date range when the county converted this information to the ISAWS system. The first date is the beginning date of conversion; the last date is the end date of conversion
For more information please Refer to the Column Heading Dictionary attached to this document	

**DESCRIPTION OF COLUMN HEADINGS WELFARE DATA TRACKING
IMPLEMENTATION PROJECT (WDTIP)
COUNTY INFORMATION SHEET**

NAME OF COLUMN	DESCRIPTION OF COLUMN HEADING
County	List of all California counties
Consortia Source System	The consortia or source system that provides WDTIP with data for the county.
Estimated Conversion	Counties are considered converted to WDTIP when they have sent county data to the WDTIP database also known as Tracking Recipients Across Counties (TRAC.) Pending* will display when conversion date is not scheduled. *If a county shows pending conversion, this means there is no county-supplied information in the database.
Conversion Option	Counties were given three conversion options: Option 1 consists of populating data in WDTIP from the earliest start date that could be provided by the county (after 12/96.) WDTIP would be populated with the new data provided directly by the county. If county could not provide data back to 12/96, then the database would be populated with Pre-SAWS information (a database that was developed prior to WDTIP that contained time-on-aid information). Option 2 consists of populating all data from the county systems back to 12/96 and deleting all county specific data on individuals. Option 3 consists of populating all data in WDTIP from the county systems back to earliest data available by Client Information Number (CIN) and deleting all county specific data on individuals. All data from the time of conversion forward would be deleted and populated with the new data provided directly by the county. If county could not provide data back to 12/96, then the database would be populated with Pre-SAWS information.
Out-of-State Aid	A county can send a transaction to WDTIP that shows a client has been on aid in another state and moves to California. There are two options: Y – Yes county can send data and N – No county cannot send data.
DIVERSION	A county can send a transaction to WDTIP who shows a client that has received a diversion payment. There are two options: Y – Yes county can send data and N – No county cannot send data.
Child Support	A county can send a transaction to WDTIP that shows child support reimbursement information from a county. There are two options: Y – Yes county can send data and N – No county cannot send data.
Support Services	Supportive services payments were received by the client. There are four columns under support services: CC stands for Child Care; T stands for Transportation; A stands for Ancillary services; O stands for Other Services. CC -Y =Yes and N =No T-Y = Yes and N=No A -Y=Yes and N=No

NAME OF COLUMN	DESCRIPTION OF COLUMN HEADING
WTW Sign Date	Refers to the Welfare-to-Work plan, sign/refusal to sign date. There are two options. Y – Yes and N – No. Y means that the data in the database includes WTW Plan Sign Date/Start Date information for the county and N means that the data in the database does not include WTW Plan Sign Date/Start Date information for the county.
Program Participation	Refers to recipients' program participation information contained in the database. This column supplies the date from which the county can provide program participation information from the county or consortia source system to the TRAC application.
Sanction	This column displays the county's ability to provide Sanction information electronically via overnight batch to WDTIP. Sanctions are divided into two categories: current and historical. Current indicates Y for Yes and N for No. Historical may display Y for Yes or a date range.
Penalty	This column displays the county's ability to provide Penalty information electronically via overnight batch to WDTIP. Penalties are divided into two categories: current and historical. Current indicates Y for Yes and N for No. Historical may display Y for Yes or a date range.
Good Cause	This column displays the county's ability to provide Good Cause information electronically via overnight batch to WDTIP. Good Cause information is divided into two categories: current and historical. Current indicates Y for Yes and N for No. Historical may display Y for Yes or a date range.
Exemption	This column displays the county's ability to provide Exemption information electronically via overnight batch to WDTIP. Exemptions are divided into two categories: current and historical. Current indicates Y for Yes and N for No. Historical may display Y for Yes or a date range.

WDTIP COUNTY CONTACTS LIST

Alameda County

Paul Kim
WDTIP Primary Contact
P.O. Box 12941
Oakland, CA 94604
(510) 777-2346
Email: pkim@co.alameda.ca.us

Alameda County

Kathi Quan-Montgomery
WDTIP Back Up Contact
P.O. Box 12941
Oakland, CA 94604
(510) 777-2342
Email: kquan@co.alameda.ca.us

Alpine County

Regina Britschgi
Eligibility Worker III
75A Diamond Valley Road
Markleeville, CA 96120
(530) 694-2235
Email: RBritschgi@isaws.cahwnet.gov

Amador County

Receptionist*
(209)223-6550
*will direct calls to worker

Amador County

Cheri Woods
System Support Analyst
1003 Broadway
Jackson, CA 95642
(209) 223-6624
Fax: (209) 223-6208
Email: cwoods@isaws.cahwnet.gov

Amador County

Steve Baber
Work Services Supervisor
1003 Broadway
Jackson, CA 95642
(209) 223-6663
Fax: (209) 223-6579
Email: sbaber@co.amador.ca.us

Butte County

Dianna George
P.O. Box 1649
Oroville, CA 95965
(530) 879-3487
Fax: (530) 879-3483
Email: DGeorge@isaws.cahwnet.gov
Email: dgeorge@dsw.ncen.org

Calaveras County

Calaveras Works and Human Services Agency
Connie McLain
Eligibility Supervisor/MEDS Coordinator
509 East St. Charles Street
San Andreas, CA 95249
(209) 754-6447
Fax: (209) 754-4536
Email: cmclain@co.calaveras.ca.us

Colusa County

Myra Leber
251 E. Webster Street
Colusa, CA 95932
(530) 458-0869
Fax: (530) 458-0492
Email: MLeber@isaws.cahwnet.gov

Colusa County

Nancy Montgomery
144 Market Street
Colusa, CA 95932
(530) 458-0265
Fax: (530) 458-0335
Email: nmontgomery@colusadhhs.org

Contra Costa County

Daniel Chan
System Contact
Contra Costa County
Employment & Human Services Dept
40 Douglas Drive
Martinez, CA 94553
(925) 313-1619
Fax: (925) 313-1757
Email: dchan@ehsd.co.contra-cost.ca.us

WDTIP COUNTY CONTACTS LIST

Del Norte County

Rhonda Stowe
WDTIP Primary Contact
880 North Crest Drive
Crescent City, CA 95531
(707) 464-3191 ext. 259
Fax: (707) 465-1783
Email: rstowe@isaws.cahwnet.gov

Del Norte County

Carmen Chavez
WDTIP Back up contact
880 North Crest Drive
Crescent City, CA 95531
(707) 464-3191 ext. 337
Fax: (707) 465-1783
Email: CChavez1@isaws.cahwnet.gov

El Dorado County

Scott Meyer
3057 Briw Road
Placerville, CA 95667
(530) 642-7341
Fax: (530) 626-7734
No email address

El Dorado County

Terry Bringino
3057 Briw Road
Placerville, CA 95667
(530) 642-7311
Fax: (530) 626-9060
No email address

El Dorado County

Ramona Kluever
971 Silver Dollar
So. Lake Tahoe, CA 96150
530-573-3227
Fax: 530-541-6736
No email address

Fresno County

David Collins
Program Specialist
4499 E. Clinton Way, Ste.112
Fresno, CA 93727
(559) 253-9267
Fax: (559) 253-9750
Email: dcollins@fresno.ca.gov

Fresno County

Enedina Perez
Social Services Program Supervisor
4499 E. Kings Canyon Road
Fresno, CA 93702
(559)453-3857
Fax: (559) 453-8507
Email: elperez@fresno.ca.gov

Fresno County

Fatima Roshdy Dunbar
Social Services Program Supervisor
4944 E. Clinton Way, Suite 110
Fresno, CA 93727
(559)253-9177
Fax: (559)253-9250
Email: froshdy@fresno.ca.gov

Glenn County

Leslie Collins
P.O. Box 611
Willows, CA 95988
(530) 934-6514
Fax: (530) 934-6521
Email: lcollins@ncen.org

Glenn County

Traci Cooper
P.O. Box 611
Willows, CA 95988
(530) 934-6514
Fax: (530) 934-6521
Email: tcooper@ncen.org

Glenn County

Becky Hansen
P.O. Box 611
Willows, CA 95988
(530) 934-6514
Fax: (530) 934-6527
Email: bhansen@ncen.org

Humboldt County

Humboldt County/Social Service Branch
Bill Linn, CalWORKs Analyst
929 Koster
Eureka, CA 95501
(707) 268-3442
Fax: (707) 445-6110
Email: blinn@co.humboldt.ca.us

WDTIP COUNTY CONTACTS LIST

Imperial County

Angie Mascarenas
Program Manager
2995 South 4th Street, Suite 105
El Centro, CA 92243
(760) 337-6815
Fax: (760) 337-5716
Email: amascarenas@imperialcounty.net

Imperial County

Gloria Hernandez
Office Supervisor/Meds Coordinator
2995 South 4th St., Suite 105
El Centro, CA 92243
(760) 337-6878
Fax: (760) 337-5716
Email: gloriahernandez@imperialcounty.net

Inyo County

Tamara Joseph
P.O. Box 514
Lone Pine, CA 93545
(760) 876-5545
Email: tjoseph@isaws.cahwnet.gov

Inyo County

Sheri Snyder
WDTIP Back up Contact
912 N Main Street
Bishop, CA 93514
(760) 872-1394
Email: ssnyder@isaws.cahwnet.gov

Kern County

Jo Ann Davis
P.O. Box 511
Bakersfield, CA 93302
(661) 631-6250
Fax: (661) 631-6637

Kern County

Cindy Uetz
P.O. Box 511
Bakersfield, CA 93302
(661) 633-7257
Fax: (661) 631-6898
Email: uetzc@co.kern.ca.us

Kern County

Georgia Perman
Kern County System Specialist
P.O. Box 511
Bakersfield, CA 93302
(661) 631-6161
Fax: (661) 631-6637
Email: permang@co.kern.ca.us

Kings County

John Semas
Deputy Director
1200 South Drive
Hanford, CA 93230
(559)582-3241 ext. 2270

Kings County

Jackson-BoBo, Sandra
Program Manager
1200 South Drive
Hanford, CA 93230
(559) 582-3241 ext. 4280
FAX: (559)584-2749
Email: sbobo@co.kings.ca.us

Kings County

Aida Guzman
Systems Specialist
1200 South Drive
Hanford, CA 93230
(554) 582-3241 ext. 4793
Email: AGuzman@isaws.cahwnet.gov

Lake County

Lisa Wilson
P.O. Box 9000
Lower Lake, CA 95957
(707) 995-4243
Fax: (707) 995-4294
LWilson@ISAWS.cahwnet.gov

WDTIP COUNTY CONTACTS LIST

Lassen County

Sharon Johnson
Medi-Cal Analyst
P.O. Box 1359
Susanville, CA 96130
(530) 251-8148
Fax: (530) 251-8370
Email: sjohnson@isaws.cahwnet.gov

Lassen County

Roger Krueger
ISAWS Help Desk
P.O. Box 1359
Susanville, CA 96130
(530) 251-8364
Fax: (530) 251-8370
Email: rkrueger@isaws.cahwnet.gov

Los Angeles County

Central HelpLine Section
For active cases call:
(562)908-6603

Dellora Ellis-Gant
CalWORKs & Refugee Programs Sections
Closed/inactive cases
12820 Crossroads Parkway South
City of Industry, CA 91746-3411
(562) 908-6031
Fax: (562)692-4949
Email: dellis@ladpss.co.la.ca.us

Madera County

Jean Bounds
System Support Analyst
P.O. Box 569
Madera, CA 93637
(559)675-2405
Fax:(559)675-7690
Email: jbounds@mcdoss.net

Marin County

Marin County H&HS
Michael Saunders
Program Manager
P.O. Box 4160
San Rafael, CA 94913-4160
(415) 499-6967
Fax: (415) 499-6731
Email: msaunders@co.marin.ca.us

Mariposa County

Mariposa County Department of Human Services
Social Services Division
Debbie Smith
Program Assistant
P.O. Box 7
Mariposa, CA 95338
Email: dbsmith@yosemite.net

Mariposa County

Mariposa County Department of Human Services
Social Services Division
Gary Chisum
Network Administrator
P.O. Box 7
Mariposa, CA 95338
Email: garylchisum@yahoo.com

Mendocino County

Joyce Johnson
P.O. Box 7805
Ukiah, CA 95482
(707) 463-7724
Fax: (707) 463-7859
Email: johnsonj@mcdss.org

Merced County

Vicki Lopes
P.O. Box 112
Merced, CA 95341
(209) 385-3000 ext 5491
Fax: (209) 725-3583
Email: vlopes@hsa.co.merced.ca.us

Modoc County

Marie Herrera
120 N. Main Street
Alturas, CA 96101
(530)233-6619
Email: modoccoss@hdo.net
Email: MHerrera@isaws.cahwnet.gov

Mono County

Juile Timerman
P.O. Box 2969
452 Old Mammoth Road, 3rd Floor, Sierra Center Mall
Mammoth Lakes, CA 93546
(760) 934-3411
Fax: (760) 924-1793
Email: jtimerma@isaws.cahwnet.gov

WDTIP COUNTY CONTACTS LIST

Monterey County

Linora R. Ballesteros
ISAWS &IWTW Management Analyst
1000 S. Main Street, Suite 216
Salinas, CA 93901
(831) 755-4493
Fax: (831) 783-1884
Email: lballesteros@co.monterey.ca.us

Napa County

Mike McElroy
Napa County
2261 Elm Street
Sacramento, CA 94559
(707) 253-4598
Email: mmcelroy@co.napa.ca.us

Napa County

Tracy Ahlenstorf
Napa County CalWORKs Analyst
2261 Elm Street
Sacramento, CA 94559
(707) 253-4101
Email: tahlenst@co.napa.ca.us

Nevada County

Andrew Dickey
Employment & Training, AFS Employment Services
117 New Mohawk Road, Ste A
Nevada City, CA 95959
(530) 470-2482
Fax: (530) 470-1202
Email: andrew.dickey@co.nevada.ca.us

Nevada County

Debbie Parman
Staff Services Analyst
Adult and Family Services
950 Maidu Avenue
Nevada City, CA 95959
(530) 265-1612
Fax: (530) 265-7062
Email: dparman@isaws.cahwnet.gov

Orange County

Ruth Daniel
Eligibility Supervisor
Special Services Unit
1505 East Warner Avenue
Santa Ana, CA 92705
(714) 825-3280
Fax: (714) 825-3275
Email: Ruth.Daniel@ssa.ocgov.com

Placer County

Gina Trujillo
CalWORKs Training Supervisor
100 Stonehouse Ct. #A
Roseville, CA 95678
(916) 784-6017
Fax: (916) 784-6100
Email: gtrujill@placer.ca.gov

Plumas County

Jennifer Hall
270 County Hospital Road
Quincy, CA 95971
(530) 283-6053
Fax: (530) 283-6368
Email: jhall@ncen.org

Plumas County

Susan Rhodes
270 County Hospital Road
Quincy, CA 95971
(530) 283-6276
Fax: (530) 283-6368
Email: sjrhydes@ncen.org

Riverside County

Carol Spooner
CalWORKs Eligibility
4060 County Circle
Riverside, CA 92503
(909) 358-3369
Email: CSPOONER@riversidedpss.org

Sacramento County

Eloween Ivey
2433 Marconi Ave
Sacramento, CA 95821
(916) 875-3579
Fax: (916) 875-3591
Email: IveyE@saccounty.net

Sacramento County

Linda Dollard
2433 Marconi Ave
Sacramento, CA 95821
(916) 875-3571
Fax: (916) 875-3591
Email: dollardl@saccounty.net

WDTIP COUNTY CONTACTS LIST

San Benito County

Deana Krukov
1111 San Felipe Road, #206
Hollister, CA 95023
(831) 636-4180
Fax: (831) 637-9754
Email: DKrukov@isaws.cahwnet.gov

San Benito County

Susan Petree
1111 San Felipe Road., #206
Hollister, CA 95023
(831) 636-4180
Fax: (831) 637-9754
Email: SPetree@isaws.cahwnet.gov

San Bernardino

Sandy McCause
Executive Secretary (Primary for participant/
Case information)
150 S. Lena Road, MC 0515 – HSS Admin
San Bernardino, CA 92415
(909) 388-0245
Fax: (909) 388-0233
Email: smccause@hss.sbccounty.gov

San Bernardino

Amy Edwards
Clerk II (backup for participant/case
information)
150 S. Lena Road, MC 0515 – HSS Admin
San Bernardino, CA 92415
(909)388-0364
Fax: (909)388-0233
Email: edwardsa@hss.sbccounty.go

San Diego County

Velia Fematt
Active CalWORKs
1700 Pacific Highway, Room 106
San Diego, CA 92101
(619) 515-6551
Fax: (619) 685-2222
Email: velia.fematt@sdcounty.ca.gov

San Diego County

Barbara Silvia
CalWORKs Closed cases
HHSA - PAI
4990 Viewridge Ave.
San Diego, CA 92123
(858) 514-6899
Email: barbara.silvia@sdcounty.ca.gov

San Francisco County

Eva Iraheta
TOA Coordinator
P.O. Box 7988
San Francisco, CA 94120-7988
(415) 557-5493
Fax: (415)557-5258
Email: Eva_Iraheta@ci.sf.ca.us

San Francisco County

Paul Rosenberg
IT Specialist
P.O. Box 7988
San Francisco, CA 94120-7988
(415) 557-5544
Email: PaulRosenberg@ci.sf.ca.us

San Joaquin County

Cindy Wells
Benefit Systems Specialist
P.O. Box 201056
Stockton, CA 95201-3006
(209) 468-1774
Fax: (209) 468-1985
Email: cwells@co.san-joaquin.ca.us

San Luis Obispo County

Kim Dickey
County Dept. of Social Services
P.O. Box 8119
San Luis Obispo, CA 93406-8119
(805) 781-1879
Fax: (805) 781-1846
Email: kdickey@co.slo.ca.us

San Mateo County

Carol Schneider
Info. Systems Specialist
400 Harbor Blvd.
San Mateo, CA 94002
(650) 802-7537
Email: cschneider@co.sanmateo.ca.us

San Mateo County

Gail Akam
Info. Systems Specialist
400 Harbor Blvd.
Belmont, CA 94002
(650) 802-7534
Email: gakam@co.sanmateo.ca.us

WDTIP COUNTY CONTACTS LIST

San Mateo County

John Baarts
Program Specialist
400 Harbor Blvd.
Belmont, Ca 94002
(650) 802-7942
Email: jbaarts@co.sanmateo.ca.us

Santa Barbara County

Ben Ruiz
Information Systems Coordinator
2125 S. Centerpointe Parkway
Santa Maria, CA 93455
(805)346-7162
Fax: (805)346-8366
Email: bruiz@co.santa-barbara.ca.us

Santa Clara County

Maria C. Savin
CalWORKs Program Coordinator
333 W. Julian Street, 5th Floor
San Jose, CA 95110
(408)491-6700
Fax: (408)975-4530
Email: savinm@ssa.co.santa-clara.ca.us

Santa Clara County

Kelly Garvin
Information Technology Services
333 West Julian Street, 3rd Floor
San Jose, CA 95110
(408) 491-6538
Fax: (408) 975-4517
Email: garvink@ssa.co.santa-clara.ca.us

Santa Clara County

Rafaela Perez
Employment Services Coordinator
333 W. Julian Street, 5th Floor
San Jose, Ca 95110
(408) 491-6700
Fax: (408) 975-4530
Email: perezchr@ssa.co.santa-clara.ca.us

Santa Cruz County

Evelyn Hengeveld-Bidmon
Senior Human Services Analyst
Human Resources Agency – CareerWorks
Division
1040 Emeline Avenue, Bldg. E
Santa Cruz, CA 95060
(831)454-7552
Fax: (831)454-4651
Email: hra040@hra.co.santa-cruz.ca.us

Shasta County

Debbie Flanigan
P.O. Box 496005
Redding, CA 96049-6005
(530) 225-5648
Bus Fax (530) 225-5288
Email: dflanigan@co.shasta.ca.us

Sierra County

Lori Wright
Eligibility Supervisor
P.O. Box 1019
Loyalton, CA 96118
(530) 993-6725
Fax: (530) 993-6767
Email: lwright@isaws.cahwnet.gov

Siskiyou County

Patricia Barbieri
Staff Analyst
818 South Main Street
Yreka, CA 96097
(530) 841-2715
pbarbier@co.siskiyou.ca.us

Siskiyou County

Paul Smithers
System Analyst
818 South Main Street
Yreka, CA 96097
(530) 841-2774
Email: psmither@co.siskiyou.ca.us

Siskiyou County

Debbie Walsh
Program Analyst
818 South Main Street
Yreka, CA 96097
(530) 841-2752
Email: dwalsh@co.siskiyou.ca.us

Solano County

Jim Fox
Senior Information Technology Specialist
275 Beck Ave, MS 5-220
Vallejo, CA 94533
(707) 784-8503
Fax: (707) 421-6774
Email: ifox@solanocounty.com

WDTIP COUNTY CONTACTS LIST

Solano County

Veata Anderson
CW Program Specialist
355 Tuolumne Street, MS 20-260
Vallejo, CA 94590
(707) 553-5407
Fax: (707) 553-5651
Email: VAAnderson@SolanoCounty.com

Sonoma County

Hope Fagundes
P.O. Box 1539
Santa Rosa, CA 95402
(707) 565-5646
Fax: (707) 565-5544
Email: hfagunde@sonoma-county.org

Stanislaus County

Ginny Ramczyk
WDTIP Coordinator, Stanislaus County
PO Box 42
Modesto CA 953
(209) 558-334153
Fax: (209) 558-2558
Fax: (209) 558-2189
Email:
RAMCZYKG@mail.co.stanislaus.ca.us

Sutter County

Donna Thompson
Staff Services Analyst
P.O. Box 1535
Yuba City, CA 95992
(530) 822-7230 ext. 217
Fax: (530) 822-7212
Email: DThompson@co.sutter.ca.us

Tehama County

Mary Perkins
TCDSS/WTW
P.O. Box 1515
Red Bluff, CA 96080
(530) 528-4023
Email: mperkins@tcdss.org

Trinity County

Michael Cottone
EW III
P.O. Box 1470
Weaverville, CA 96093
(530) 623-8237
Email:
mcottone@isaws.cahwnet.gov

Tulare County

Lori Lady
Program Specialist
5957 S. Mooney Blvd.
Visalia, Ca 93277-9394
(559) 737-4660 ext. 2108
Fax: (559) 733-6896
Email: llady@tularehhsa.org

Tuolumne County

Nancy Lindgren
Tuolumne County
20075 Cedar Road North
Sonora, CA 95370
(209) 533-5787
Fax: (209) 533-5730
Email: nlindgren@isaws.cahnet.gov

Tuolumne County

Laurie Moore
20075 Cedar Road North
Sonora, CA 95370
(209) 533-5730
Fax: (209) 533-5714
Email: lmoore@mlode.com

Tuolumne County

Rose Waters, Office Assistant Supervisor
Rose Waters
20075 Cedar Road North
Sonora, CA 95370
(209)533-7306
Fax: (209)533-5714
Email: rwaters@mlode.com

Ventura County

Jose Rodriguez
Business Process Analyst
Human Services Agency
Business Technology Division
505 Poli Street
Ventura, Ca. 93001
(805) 652-7670
Email:
Jose.Rodriguez@mail.co.ventura.ca.us

Yolo County

Chi Ha
CalWORKs Programs –18/24 month clock
500 A Jefferson Blvd.
West Sacramento, CA 95605
(916) 375-6296
Fax: (916) 375-6310
Email: chi.ha@yolocounty.org

WDTIP COUNTY CONTACTS LIST

Yolo County

Carol Sinclair-Reiss
CalWORKs Programs - 60 Month Clock
500 A Jefferson Blvd.
West Sacramento, CA 95605
(916) 375-6214
Fax: (916) 375-6209
Email: carol.sinclair-reiss@yolocounty.org

Yuba County

Pam Morasch
P.O. Box 2320
Marysville, CA 95901
(530) 749-4946
Fax: (530) 634-7790
Email: pmorasch@ychsa.org